



**WARRANTY &  
MAINTENANCE  
BOOKLET**

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# 福特新車保用說明

## A 保用提供

宏鋒汽車有限公司為其售出並且在香港註冊的每輛福特新車依廠方指引提供保用。

## B 保用細則

於 2021 年 12 月 1 日或之後在香港首次登記之福特新車的保用細則如下：

若汽車是在正常情況下操作及交由宏鋒汽車有限公司維修中心，或其他合資格的獨立車房進行定期保養，該車可享有下列 C1., C3.-C6. 欄項目為期三十六個月或 100,000 公里之保用（以先到期者為準），而 C2. 欄項目則可享為期六十個月或 100,000 公里之保用（以先到期者為準）。經宏鋒汽車有限公司裝配的附加設備（C7. 欄項目）保用期為首十二個月。保用範圍包括損壞的零件、物料及維修費用，但若干「不受保用之事項」則不在此保用範圍之列（請參閱 F 欄）。

|   | 保用期<br>由首次登記日起計 |                                     |                                    |
|---|-----------------|-------------------------------------|------------------------------------|
|   | 首十二個月           | 首三十六個月<br>或 100,000 公里<br>(以先到期者為準) | 首六十個月<br>或 100,000 公里<br>(以先到期者為準) |
| <b>C1. 主要組件</b><br>引擎、歧管、引擎承托膠、燃油系統（油缸、油喉、燃油過濾器除外）、點火系統（火咀、點火掣、電線除外）、潤滑系統（機油隔除外）、排氣控制系統（滅聲鼓除外）、水泵、扭力轉換器、交流發電機、起動器、離合器（離合器片除外）、傳動系統、橫置傳動系統、四輪傳動波箱、傳動軸、前後車軸、懸掛系統、轉向系統、制動系統（煞車墊片及蹄片除外）、安全設備（如安全帶、防鎖煞車系統、安全氣囊）及電子控制單元（電子組件除外） |                 | ✓                                   |                                    |
| <b>C2. 車身腐蝕穿孔</b><br>在一般正常使用下，若由於物料變質或製車工序失當而引致車身鐵殼腐蝕穿孔   |                 |                                     | ✓                                  |
| <b>C3. 電子組件及汽車防盜系統</b>  |                 | ✓                                   |                                    |
| <b>C4. 空氣調節系統</b><br>（空調系統之過濾器除外）   |                 | ✓                                   |                                    |
| <b>C5. 音響設備</b>   |                 | ✓                                   |                                    |
| <b>C6. 電池</b>   |                 | ✓                                   |                                    |
| <b>C7. 經宏鋒汽車有限公司裝配的附加設備</b>   | ✓               |                                     |                                    |

## **D 自付原廠零件及配件的保用**

若零件是依據保用範圍內之規定而更換，該零件可繼續享有按保用細則內餘下之保用期。若車主自費經宏鋒汽車有限公司購買、安裝或更換之原廠零件或配件，保用由發票日起為期六個月或 10,000 公里（以先到期者為準）。

## **E 車輛之應有保養**

- 1) 保用期內，廠方建議車輛最少每行畢 10,000 公里或六個月（以先到期者為準），請車主安排車輛交由宏鋒汽車有限公司維修中心或其他合資格的獨立車房接受定期維修檢查。
- 2) 由於廠方針對車輛不同部分有可能出現之損毀或損耗制定了合適的維修方法，為保證車輛維修後的安全性能，廠方建議車主將車輛送往合資格的維修中心 / 車房進行維修工序。
- 3) 福特車輛的引擎應只使用廠方認可之機油。

## **F 不受保用之事項**

- 1) 所有定期檢查服務及一般維修保養服務，包括（但不止於）：引擎調校、冷卻系統及燃油系統清理、清除碳積、制動系統、離合器及輪距調校、輪胎平衡及四輪定位、檢查及調整各部件接駁情況等所涉及之人工、零件及潤滑油費用。
- 2) 配件及損耗性零件包括（但不止於）：輪胎、火咀、傳動皮帶、燈泡、保險絲、過濾器、離合器片、前後制動系統之碟鼓、蹄片或墊片、擋風玻璃、水撥膠、車輪軸承、受銹蝕之廢氣系統零件及載貨車廂之表面等，進行正常定期驗車或其他維修所需更換配件之費用。
- 3) 導致損壞的原因為：
  - 意外，碰撞或物體撞擊（包括駕駛通過洗車機器）
  - 盜竊，惡意破壞，或騷亂
  - 火災或爆炸所致
  - 使用受污染或不當的燃料/潤滑劑
  - 車輛使用者所使用的化學品或意外洩漏
  - 行車經過水浸地方時引擎入水
  - 不適當使用車輛，如超過路肩行駛，超載，賽車或使用車輛作為固定電源

- 4) 所有因車輛使用不當，疏忽或意外造成之損毀，例如（但不止於）：不適當儲存車輛、用作賽車、超重負載、自行改裝(包括車身，底盤式部件)、更改汽車規格、會影響排放系統及其他組件的更改（例如，但不限於排氣及進氣系統）、擅加配件、不適當調校或修理、採用非原廠或不符合標準規格之零件，潤滑油或任何越野組件（不論是否由福特生產的），及因這些組件損壞或引致其他的零件損壞、不符合標準規格之燃油、及保養不當或缺乏適當保養而導致需要維修、替換零件或其他調整項目之費用。
- 5) 所有因車輛出現任何故障、死火或其他毛病而導致的損失及損毀。
- 6) 計程表之里數曾遭改動：
- 里數閱讀器沒有連接
  - 里數閱讀器曾作出修改
  - 車輛在里數閱讀器失效後仍然繼續長時間行駛，而導致與實際里數不符
- 7) 其他不受保用的事項：
- 如車輛已記錄或確認為曾受到或作出：拆卸、火災、水浸、作廢、重組、重建或被淹沒情況
  - 如車輛被保險公司判斷為全部報銷
- 8) 因使用或環境引致的損害：
- 車輛保用不包括車身表面生鏽、變質和油漆損壞。因使用或環境引致裝飾（如門板、錶板凹）、裝潢、內部裝飾品（如地氈、窗簾）、外觀裝飾品（如膠凹、泥檔）受損害。作為使用者，應對這些項目負責：
- 彎折、凹痕、割痕、燒痕、穿孔或撕裂
  - 含鹽道路、樹汁、雀鳥及昆蟲排泄物
  - 風暴、雷電、冰雹、地震
  - 凍結、水浸
  - 石屑、刮痕
  - 因壓力導致擋風玻璃碎裂
- 因車輛故障而產生的所有直接或間接損失或損害都不在保用範圍內
- 9) 輪胎磨損或損壞：
- 車輛保用不包括正常磨損或損壞的輪胎。輪胎不會因磨損或損壞而更換（由廠方指定更換除外），包括：
- 因路面情況對輪胎損壞，如割損，破損，擦損，脹起，刺穿及撞毀
  - 輪胎因不正常充氣或不正確輪胎定位，使用胎鏈，賽車，打滑（當在雪地或泥地上），不正確安裝或拆卸造成的損害
  - 因刺穿及維修造成的任何損壞

上述「不受保用之事項」需另行收費。

## 「首一千公里」免人工檢查服務

宏鋒汽車有限公司特別為每輛出售之新車提供「首一千公里」免人工檢查服務（不包括機油、機油隔、其他物料及廢料處理費）。該項服務按廠方建議之程序進行，及必須在車輛行駛里數達 1,000 公里之前或首次登記日起計四個月內享用（以先到期者為準），不作任何延期。

備註：

1) 保用細則如有更改，恕不另行通知。 2) 若中英文文意有差異，則以英文原文為準。

# WARRANTY FOR NEW FORD VEHICLE

## A WARRANTOR

Venture Motors Limited warrants each new Ford vehicle sold by Venture Motors Limited and registered in Hong Kong will be provided factory warranty under the factory warranty guideline.

## B COVERAGE OF WARRANTY

New Ford vehicles registered on or after 1 December, 2021 sold by Venture Motors Limited and registered in Hong Kong will be provided with the following warranty coverage: Provided if the vehicle is being operated under normal way, and with proper and regular maintenance carried out by Venture Motors Limited Service Centre, or by other qualified independent workshops at fixed intervals, a full warranty for major components as specified in Part C1., C3. – C6. below will be offered for the first 36 months/100,000 km (whichever comes first). Coverage for items specified in Part C2. will be for the first 60 months/100,000 km (whichever comes first); coverage of additional equipment installed by Venture Motors Limited (Part C7.) will be for the first 12 months. The warranty will cover defective parts, materials and workmanship during the warranty period but items listed under "What is Not Covered" as specified in Part F are not included.



| WARRANTY PERIOD<br>From the date of first registration  |                 |   |   |
|---|-----------------|---|---|
|   | First 12 months | First 36 months<br>or 100,000 km<br>(whichever comes first) | First 60 months<br>or 100,000 km<br>(whichever comes first) |
| <b>C1. Major Components</b><br>Engine, manifolds, mounts, fuel system (excluding fuel tank, pipes and filters), ignition system (excluding spark plugs, ignition switch and wires), lubrication system (excluding oil filter), emission control system (excluding muffler), water pump, torque converter, alternator, starter, clutch (excluding clutch disc), transmission, transfer, propeller shaft, front and rear axles, suspension, steering, brakes (excluding pads and linings), safety restraints (e.g. seat belts, ABS, airbag), and electronic control units (excluding electrical components) |                 | ✓   |   |
| <b>C2. Corrosion Perforation</b><br>Any body sheet metal found, under normal use, to have developed and perforation (hole through the body panel) from corrosion due to defect in material or workmanship   |                 |   | ✓   |
| <b>C3. Electrical Components and Anti-theft Alarm System</b>  |                 | ✓   |   |
| <b>C4. Air Conditioner</b><br>(excluding air conditioner filter)  |                 | ✓   |   |
| <b>C5. Audio Equipment</b>  |                 | ✓   |   |
| <b>C6. Battery</b>  |                 | ✓   |   |
| <b>C7. Additional Equipment Installed by Venture Motors Limited</b>   | ✓               |   |   |

## **D GENUINE PARTS AND ACCESSORIES WARRANTY**

Genuine parts or accessories sold and installed by Venture Motors Limited will enjoy a warranty period of 6 months or 10,000km (whichever comes first) commencing from the date of invoice. For replacement of parts under warranty, warranty period will persist for the remaining warranty period.

## **E MAINTENANCE OF THE VEHICLE**

- 1) Owners are recommended to send their vehicles to Venture Motors Limited Service Centre or other qualified independent workshops for servicing within the warranty period, at least every 10,000km or every 6 months, whichever comes first.
- 2) Since appropriate repair methods for each type of damage on Ford vehicles has been developed by manufacturer, in order to guarantee the safety features of vehicles after repairs, any repairs should be carried out professionally. It is recommended that owners use qualified service centre/workshops for repair purpose.
- 3) Only manufacturer approved engine oils may be used in Ford engines.

## **F WHAT IS NOT COVERED**

- 1) The cost of labour, parts and lubricants under routine and general maintenance services, including (but not limited to) engine tune-up, cooling system and fuel system cleaning, carbon and sludge removal, brake and clutch adjustments, wheel alignment and balancing, inspection and adjustment of linkages of various parts.
- 2) The replacement cost of peripheral items and consumables subject to normal wear and tear, including (but not limited to) wheel tyres, spark plugs, drive belts, lamp bulbs, fuses, filters, lubricants, fluid and all clutch and brakes, front brake discs, rear brake discs or drums, pads and linings, windscreen. Wiper blades, wheel bearing and exhaust components damaged by corrosion, inside surface corrosion of load-carrying box, whether replaced as part of normal schedule maintenance servicing or otherwise.
- 3) Damage caused by:
  - Accidents, collision or objects striking the vehicle (including driving through a car wash)
  - Theft, vandalism, or riot
  - Fire or explosion
  - Using contaminated or improper fuel/fluids
  - Owner-applied chemicals or accidental spills
  - Driving through water deep enough to cause water to be ingested into the engine
  - Misuse of the vehicle, such as driving over curbs, overloading, racing or using the vehicle as a stationary power source

- 4) The cost of repair, replacement of parts or other necessary adjustment arising out of misuse, neglect of or accident to the vehicle, including (but not limited to) improper storage, racing, overloading, modification (including the body, chassis, or components), alteration tampering with the emissions systems or with other parts that affect these systems (for example, but not limited to exhaust and intake systems), improper adjustment or repairs, the fitting of non-standard parts or parts not supplied by manufacturer, non-genuine parts, lubricants or any part (Ford or non-Ford) designed for off-road use only, the usage of non-standard fuel and improper or inadequate maintenance, if the installed part fails or causes a Ford part to fail. Examples include, but not limited to lift kits, oversized tyres, roll bars, cellular phones, alarm systems automatic starting systems and performance-enhancing powertrain components or software ad performance “chips”.
- 5) Any loss or damage of any kind arising from any engine stall, breakdown or failure of the vehicle however occasioned, including any consequential loss whatsoever.
- 6) Odometer mileage reading of a vehicle has been altered:
  - Vehicles that have had the odometer disconnected
  - Vehicles that have had the odometer altered
  - Inoperative for an extended period of time with the result that the actual mileage cannot be determined, causing the mileage of the vehicle cannot readily be ascertained
- 7) Other items or conditions not covered:
  - Vehicles that have ever been labelled or branded as dismantled, burnt, flooded, become junk, rebuilt
  - Vehicles that have been determined to be a total loss by an insurance company
- 8) Damage caused by use and / or the environment  
Warranty does not cover surface rust, deterioration and damage of paint, trim, upholstery, and other appearance items that result from use and/or exposure to the elements. Owners are responsible for these items. Some examples are:
  - Dings, dents, cuts, burns, punctures or tears
  - Road salt, tree salt, tree sap, bird and insects droppings
  - Windstorm, lightning, hail, earthquake
  - Freeze, water damage or flood
  - Stone chips, scratches (some examples are on paint and glass)
  - Windshield stress cracks

All direct or indirect loss or damage arising from vehicle failure is excluded from the warranty.

### 9) Tyre Wear or Damage

Road hazard damage such as cuts, snags, bruises, bulges and impact breaks (potholes and curbs) are not covered. Any damage caused by a puncture or tire repair is not covered. In addition, damage from improper inflation or alignment, tyre chains, racing, spinning (as when stuck in snow or mud), improper mounting or dismounting is not covered.

Extra charges will apply for items under "What is Not Covered".

## LABOUR-CHARGE FREE INITIAL 1,000 KILOMETER INSPECTION SERVICE

All NEW Ford vehicles sold by Venture Motors Limited are entitled to a labour-charge free initial 1,000 kilometer inspection service (except for any lubricants, filters, other material used and chemical waste handling fee). This inspection service will be performed in accordance with the procedures as specified by the Manufacturer and must be redeemed within 1,000km or 4 months from the date of vehicle registration (whichever comes first) and no extension will be granted under any circumstances.


Note:

- 1) All terms and conditions are subject to change without prior notice.
- 2) In case of any discrepancy between the Chinese and English version, the English version shall prevail.



Unit 1, G/F, Vanta Industrial Centre, 21-33 Tai Lin Pai Road, Kwai Chung  
葵涌大連排道 21-33 號宏達工業中心地下 1 室

## Ford Centre 福特中心

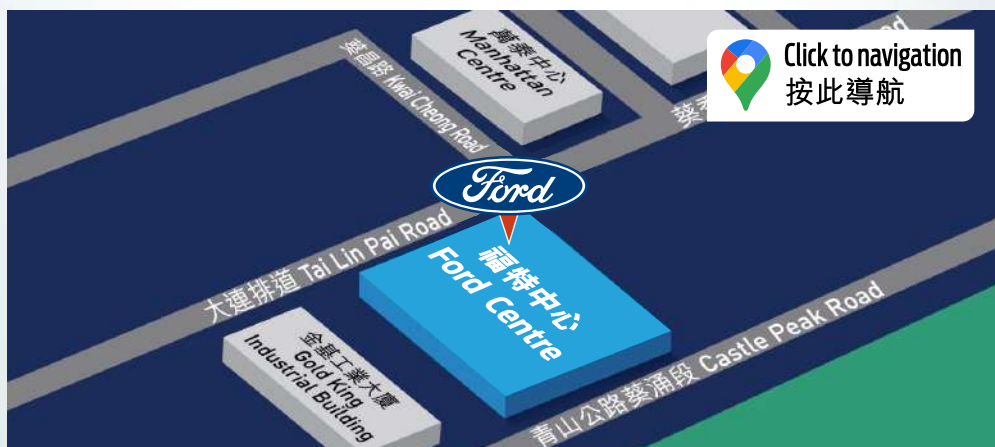
 (852) 3768 4898



Mon.- Fri. 星期一至五 : 8am to 7:30pm

Sat. 星期六 : 8am to 6pm

Closed on Sun. & Public Holidays 星期日及公眾假期休息



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按此導航

**24-hr Roadside Assistance Hotline : 63 233 533**  
**24小時外勤支援熱線**



Online Appointment  
網上預約




Enquiry by WhatsApp  
WhatsApp 查詢





LG/F, Wah Wing Industrial Building, 14 – 20 Wing Yip Street, Kwai Chung, NT  
葵涌永業街 14 – 20 號華榮工業大廈 LG 層

## Ford Parts Centre 福特零件中心

 (852) 3768 4842




Mon.- Fri. 星期一至五：8:30am to 6pm

Sat. 星期六：8:30am to 12:30pm, 1:30pm to 6pm

Closed on Sun. & Public Holidays 星期日及公眾假期休息

## Transport Department Designated Car Testing Centre 運輸署指定車輛測試中心

 (852) 3768 4998



Mon.- Sat. 星期一至六：8:30am to 12:30pm, 1:30pm to 6pm

Closed on Sun. & Public Holidays 星期日及公眾假期休息



# 免責聲明 DISCLAIMER

此保用條文所載的資料只供一般參考之用。所有資料源自廠方之規定。我們竭力保持資料的更新及正確性，但對於該等資料在任何特定情況下使用時的準確性或恰當性，並沒有作出任何明示或隱含的陳述、申述、保證或擔保。本免責聲明已翻譯為中文。如中、英文版本有任何抵觸或歧異，應以英文版本為準。

當閣下享用各項保用時，即表示同意無條件接受本免責聲明的條款及其任何變更。宏鋒汽車有限公司會不時修改／或修訂有關條款，而無須事先通知。

The information contained in this warranty terms is for general information purpose only. The information obtained from the factory warranty policy, and whilst we endeavor to keep the information up-to-date and correct, we make no representations or warranties of any kind, expressed or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the information.

This disclaimer has been translated into Chinese. If there is any inconsistency or ambiguity between the English version and Chinese version, the English version shall prevail.

By enjoying the warranty, you agree to accept unconditionally terms of this Disclaimer and as they may be revised and / or amended from time to time by Venture Motors Limited without prior notice.

宏鋒汽車有限公司  
Venture Motors Limited

[www.ford-hk.com](http://www.ford-hk.com)

Venture Motors Ltd.

